

Moment.

2026

The event every post-sales leader will be at
this fall.

DATE

Tue · Oct 6, 2026

VENUE

Convene · Brookfield Place

AUDIENCE

800+ post-sales leaders

THE ROOM

The event every post-sales leader will be at this fall.

Customer Success and post-sales are at an inflection point. Not a gradual evolution — a structural break.

The motion that defined the function for the past decade is being replaced in real time, and the professionals who built careers inside that motion are being asked to reinvent themselves while still doing the job.

The forces driving this are not theoretical. Outcome-based and consumption pricing models are replacing seat-based SaaS contracts. Forward Deployed Engineers are appearing inside post-sales orgs to provide both technical implementation and customer success. AI is compressing the headcount needed while simultaneously raising the bar for the human judgment that remains.

The Moment 2026 conference is the anchor event of the largest community of post-sales professionals in the world. It is where those who will own this change — not manage it, not survive it, not wait for it to settle — come together to share how they are succeeding at it, today.

Every session, every room, and every conversation is designed to equip them with the clarity, the frameworks, and the community to step into what post-sales becomes next.

The leaders coming to Moment 2026 want to learn how to unlock value for their customers in this new model.

They want to know how you can help them do it.

750+

ATTENDEES

25+

SPEAKERS

WHY THIS AUDIENCE IS WORTH SHOWING UP FOR

This isn't a list you rent. It's a community that already trusts the stage.

These are the people who set the strategy, own how they transform and partner with providers that ensure their success.

01 Chief Customer Officers & revenue executives
The leaders who are leading the change beyond the inflection point.

02 Post-sales Operators
The directors and managers that keep delivering to customers while implementing the urgency of the new model.

03 Post-sales Professionals
The individuals taking charge of their career, their team and their transformation.

750+ seats

Representing the post-sales profession — high-intent practitioners with a high-intent to change.

THE STAGE YOU'LL OWN

Convene at Brookfield Place, NYC. 73,000 sq ft. A 30-ft video wall.

We've taken over Convene at Brookfield Place — 225 Liberty St, in the heart of Lower Manhattan. A 73,000-square-foot, state-of-the-art venue anchored by a 30-foot video wall built to make brands look unforgettable.

01

Main Stage

Visionary keynotes and firesides — 500+ seats, plus standing room.

02

Secondary Stage

Insightful stories on how leading edge companies have changed.

03

HUB 1, 2 & 3 — Tactical & Cross-Functional

The deep, action oriented sessions operators come for.

04

Workshops

Hands-on breakouts led by the category's top builders and consultants.

2026 THEMES

AI & the agentic post-sales stack | 2026 evolution of revenue teams | Macro outlook | Talent & career development | ROI-driven go-to-market

THE HEADLINE DRAW

The Moment of Inflection and How to Transform Through It.

The reason people attend Moment: to gain the expertise and insights to change their organization with confidence.

There are a specific set of transitions happening simultaneously across every post-sales organization.

THE OLD MOTION	THE INFLECTION	THE NEW MOTION
Adoption	What did they use?	Outcomes
Usage	What did they produce?	The work (outputs)
Nurture	How do I engage?	Advise
Relationship	What do I own?	Deployment
CSM	Who does the work?	FDE / Hybrid Advisor

This is the content that sells out the seats — and the content your brand gets to stand next to. Gold and Title sponsors shape it from the inside, on the Content Committee. Everyone else gets to be in the room when it lands.

CHOOSE YOUR LEVEL

Three tiers. One is gone. Two are still open.

SOLD

Title

~~\$200,000~~

SOLD

- Main-stage titling rights
- Category exclusivity
- Premier booth + full week

MARQUEE

Gold

\$100,000

- Hackathon Event — exclusive naming
- Substage naming
- Content Committee seat
- Premier booth + premium placement
- 10 passes + 4 team · 25% code
- Full attendee list

SMART PLAN

Silver

\$50,000

- Premier booth space
- Silver-tier branding (web/email/social)
- 10 passes + 4 team · branded code
- Full attendee list
- First option on add-ons

ADD TO ANY PACKAGE — ONE OF EACH

Breakfast · \$20K Lunch · \$20K Happy Hour · \$20K Snack & Coffee · \$20K Brain Date · from \$10K Coat Check · from \$10K Executive Room · \$25K

Lock your tier.

Tell us which level is yours and we'll hold it.

info@customersuccessmeetup.com

See you on the 6th →